



Retail Sales Associate

World Duty Free Group - Portland, Oregon

Job Requisition: 20131211-01693

Location: Portland Airport Merch

Please apply through our website:

<http://jobs.usa.wdfcareers.com/Oregon/jobs.aspx>

Summary:

The Retail Sales Associate is responsible for providing excellent service to all customers through direct salesmanship, and prompt and courteous service; completing each transaction in a quick and efficient manner, minimizing delays to the customer; developing thorough knowledge of all merchandise carried in the store(s) and offering selection guidance to customers; performing all other responsibilities as directed by the business or as assigned by management. This is a non-exempt position and typically reports to the Lead Retail Sales Associate or the Store Manager / Assistant Store Manager.

Essential Functions:

- * Performs all functions relating to the handling of merchandise or cash in accordance with corporate policies
- * Administers all point of sale opening and closing procedures in accordance with corporate policy
- * Resolves all customer complaints in a manner consistent with company policy, and with customer satisfaction in mind
- * Ensures that all customers receive receipts on all purchases
- * Communicates all merchandise needs or issues to appropriate supervisors
- * Contributes to the overall display and presentation efforts within the store environment, including stocking/replenishing merchandise, following visual merchandising guidelines, and general store housekeeping duties
- * Participates in physical inventory counts as required

Minimum Qualifications, Knowledge, Skills, and Work Environment:

- * Customer service and cash handling experience preferred
- * Requires the ability to speak, read and comprehend instructions, short correspondence, and policy documents, as well as converse comfortably with customers
- * Requires the ability to lift and/or move up to 40 lbs
- * Requires the ability to bend, twist, and stand to perform normal job functions
- * Experience in retail merchandise sales preferred

Equal Opportunity Employer (EOE)

Minority/Female/Disabled/Veteran (M/F/D/V)

Drug Free Workplace (DFW)

Portland, Oregon

Portland, OR